FACES

FAMILY AND CHILDREN'S EARLY-HELP SERVICES

2025-2026 ANNUAL REPORT

Working with Families to Build a Better Future

FACES
FAMILY AND CHILDREN'S EARLY-HELP SERVICES

Annual Report & Unaudited Financial Statements

For the year ended 31 March 2026

FACES Bedford

Company limited by guarantee.

Registered in England and Wales Number: 05372026

Registered Office: Church Lane Community Centre, 147 Church Lane, Bedford, MK41 0PW

Registered Charity Number: 1108574

Honorary President: Lady Valerie Skeet

Patron: Eve Burt MBE

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Reference & Administrative Information

Name of Charity: FACES Bedford

Registered Charity Number: 1108574
Company Limited by Guarantee: 05372026

Registered Office: 147 Church Lane, Bedford, MK41 0PW
Telephone Number: 01234 270601
Website: www.facesbedford.org

Trustees
Jennie Bayliss - Chair of Trustees
Caroline Leonard JP
Sue Turner
Rachel Parsons
Krishan Patel
Alesha Roberts
Richard Lindley JP
Kirsten Neale
Mat Burtcher *(Since March 2026)*

Chief Executive Officer
Michaela Martindale

Finance & Business Officer
Hazel Kumar

Solicitors
Woodfines LLP Solicitors
16 St. Cuthbert's Street
Bedford, MK40 3JG

Bankers
Royal Bank of Scotland
Drummond House
1 Redheughs Avenue
Edinburgh, EH12 9JN

Independent Examiner and Reporting Accountants
Monico Tunley Limited
19 Goldington Road
Bedford
MK40 3JY

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Introduction from the Chair of Trustees

It is humbling to see how much our charity has grown and contributed to the local community this year. This is testament to our staff and volunteers who deliver above and beyond to support families in Bedford Borough.

Each year we face the task of needing to deliver more in spite of funding challenges. We are grateful to our funders, grant-makers, trusts and supporters, without whom we wouldn't be able to deliver the 16 projects and support to families.

The Charity Commission's 2025 sector risk assessment said charities continue to face financial pressures from increasing costs, demand and falling donations, with financial resilience remaining a core risk. It is therefore vital that we stay adaptable without drifting from our mission.

When we think about how our charity operates and its purpose, the Board of Trustees keep a close eye to ensure we are focusing our support on areas that families need most. Families are under pressure from the cost-of-living, education and health issues. Partnership working remains fundamental to local improvements at a time when children's services continue to face significant demand, the role of trusted, community-based support has never felt more important.

It is not just about statistics, behind every number in this annual report, is a family, a conversation, a moment of trust, and often a turning point. It has been a year of purposeful progress. FACES has responded to families in crisis with clarity, compassion and confidence.

Thank you to everyone who has played a part in our past year. We are stronger because of you.

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Introduction from the CEO

As I reflect on the year 2025–26, I am filled with gratitude and pride for what FACES has achieved together. This has been a year of growth, recognition, and meaningful impact, made possible by the incredible dedication of our volunteers, staff, and trustees. Your passion, commitment, and kindness are at the heart of everything we do.

I was deeply honoured to receive the High Sheriff of Bedfordshire Award this year. While this recognition is presented to me personally, it truly belongs to our entire FACES family. It is a celebration of extraordinary support, hard work, and care that everyone brings to our mission every day. I am proud to represent such a committed and compassionate team.

We have also seen tremendous success with our funding initiatives. Multi-year Lottery funding continues to provide vital stability, allowing us to plan confidently for the future. In addition, the generosity of Children in Need has enabled us to expand our services and reach even more children and families, creating opportunities, hope, and positive change where it is most needed.

Looking ahead, I am excited for the opportunities to build on this year's achievements. FACES is defined by its people, partnerships, and purpose, and it is your dedication that allows us to make a real difference in the lives of those we support. Thank you for being part of this journey, and for everything you do to make FACES such a special place.

Report from the Board of Trustees

The Board presents its report and financial statements for the year ended 31st March 2026.

Appointment of Board Members

The Board Members, who are the trustees of FACES and the directors of the company for the purposes of the Companies Act, are also members of the company.

Board Members are recruited and co-opted following the requirements of the governing documents and when appropriate; a skills audit is carried out. All new board members co-opted stand for election by the members at the next Annual General Meeting.

Induction and Training of Board Members

To help new Board Members become familiar with FACES work and with their new duties, they have an opportunity to visit the FACES office to meet staff and be briefed about FACES.

Each prospective Board Member attends an initial interview with the Chair and Board.

New members then have an induction session to spend time with the CEO to understand the charity in more depth.

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Report from the Board of Trustees

Mission Statement

FACES supports families so that they can provide a safer, happier and healthier home in which their children can thrive and reach their full potential.

Objectives and Activities

FACES' objective is to offer services and support to children, young people and their families that:

Promote Safeguarding,
Reduce Poverty & Need,
Increase Knowledge and Skills
&
Improve Physical and Mental Health

We will successfully achieve our objective and vision by working collaboratively with other local agencies, to deliver the best possible outcomes.

Our Vision:

To expand the provision of early help services for families and their children in Bedford Borough.

To remain flexible, spontaneous and creative to meet the changing needs of the local community.

To recruit both employees and volunteers from the local community and provide them with high quality training to give back to our community.

Report from the Board of Trustees

Risk Assessment
The major risks to which FACES are exposed as identified by the Board, have been reviewed and systems or procedures have been established to manage those risks on an ongoing basis.

Governing Documents
The Board Members meet quarterly to review and set strategic objectives. Regular monitoring of FACES principal activities are delegated to sub-groups:

- Finance
- Governance
- People
- Fundraising
- Business

This structure enables a clear focus on policy and procedure review and offers managerial support within a clear framework. Our Parent Advisory Panel is made up of local parents, to gain an insight into their thoughts which enables us to focus on the needs of the community.

Role of the Chief Executive Officer
The CEO is responsible for the day-to-day management of FACES affairs, for implementing policies agreed by the Board and is assisted by a team of practitioners and support staff.

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Report from the Board of Trustees

FACES is deeply rooted in the local community and recognised by our partners for our expertise in engaging with families who may not traditionally access universal services.

We connect with these families through our dedicated and inspiring team of volunteers and staff, providing support to parents and young people in a way that is respectful, non-stigmatising, and focused on 'Early Help.'

Our aspiration is for every child to be safe, healthy, and creative, equipped with confidence, skills, and opportunities to achieve and contribute beyond what they might have thought possible.

We aim to support children as part of resilient, healthy, and happy families, enabling them to thrive both now and in the future.

Think Child

We will ensure that we understand the needs of local children and young people by taking action as soon as possible; to tackle issues as they emerge.

Think Family

We will engage a full range of partners to help parents provide a safer, healthier and happier home for their children.

Think Community

We will understand and engage with the communities we serve. We will apply a 'bottom-up' approach when identifying support needs and tailoring services to meet those needs.

Think FACES!

We will ensure that our volunteers and staff receive regular training and support. We will work closely with partners to learn with them & from them.

Report from the Board of Trustees

Measuring our social impact

At FACES, we are committed to understanding and demonstrating the real difference our work makes. We regularly evaluate outcomes with families, volunteers, and referrers to see not only what is achieved, but how it is achieved.

To support this, we use a child-focused web-based outcomes tool that tracks each family's journey of change. This tool helps us to capture progress across specific areas of support, including Domestic Abuse and SEND, while also enabling us to record and respond to safeguarding concerns. By using this approach, we can clearly measure our impact, identify areas for improvement, and ensure that the support we provide is both meaningful and effective.

Safeguarding Children

FACES is committed to -

- Promoting a culture where safeguarding the welfare of children is addressed and that there is a clear line of accountability.
- Ensuring that we comply with the Local Safeguarding Children Board procedures.
- Ensuring that all front line staff and volunteers receive mandatory safeguarding training and that our strict safer recruitment procedures are adhered to.
- The maintenance of accurate recording and effective arrangements for information sharing.

Partnership Working

FACES is dedicated to improving services and outcomes for children and their families. We have built a strong reputation for effective partnership working with health, social care, education, and voluntary sector organisations, ensuring our services are complementary, coordinated, and community-focused.

By nurturing these relationships, FACES is able to offer a tailored and unique package of support that meets the specific needs of each family. We actively participate in partnership and development boards to ensure our services are effective, integrated, and designed around the individuals and communities we serve.

Our partnership work includes membership and active participation in:

- **The Bedfordshire Advice Forum**
- **The Bedfordshire Benefits Network**
- **The Beds Mental Health Alliance**
- **The Bedford Borough's Food Providers Meeting**
- **VOCypf Executive Committee**
- **Pan Beds Neglect Strategy Meeting**
- **Family Hubs Wider Community Meetings**
- **Volunteer Coordinator Meetings**
- **Anti-poverty Network**

In addition; FACES continues to share resources with other local voluntary organisations including training opportunities, mentoring support and consultation.

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Moments and Milestones

245
Parents and children attended our summer trip to Gulliver's Land in August 2025.

234
Children received fresh food during school holiday periods throughout the year.

236
Parents and children attended our Christmas party in December 2025.

551
Families received 1:1 support via 1 of our home visiting and support projects.

135
People attended our open day in June 2025.

161
Children received Christmas gifts from Santa's Pop-Up Shop.

987
Referrals for essentials were received and fulfilled via the Baby Bank.

247
People attended the Warm Space for advice and support.

125
Families received support at 1 of our inclusive groups.

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Volunteers

Our volunteers reflect the rich diversity of the communities we serve and bring valuable insight into both family life and the local area. We prioritise time during volunteer training to share and discuss life experiences, which plays a vital role in shaping and improving our services, promoting volunteering opportunities, and deepening our understanding of family life in Bedford.

"Volunteering for FACES has been one of the most rewarding things I have done. I began by helping at the BabyBank, sorting and preparing donated items for families in need. Knowing these items were supporting families facing a wide range of challenges, and that this service depends entirely on the kindness of contributors and volunteers, was a very humbling experience.

I have also supported a family, providing both emotional and practical help until they were able to move forward independently and no longer needed my support. I now help at one of the groups, which is giving me a real insight into the challenges modern families face, including moving to a new area, high living costs and the influence of social media.

Over the past year, I have watched parents grow in confidence, build friendships, share their thoughts and realise that they were capable all along — they just needed someone, like FACES, to support and guide them."

Debbie - FACES Volunteer

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Volunteers

We have robust safer recruitment policies and procedures to ensure the safety and wellbeing of everyone we support. All volunteers complete a comprehensive 30-hour induction, including the LSCB e-learning module on Awareness of Child Abuse and Neglect, as part of this compulsory process.

Volunteers receive regular supervision, aligned with family reviews—typically every six weeks. These sessions not only provide support but also offer opportunities for volunteers to develop their skills through additional e-learning in areas such as Mental Health, Domestic Abuse, and other topics of interest.

People volunteer with FACES for many reasons: some are "empty nesters," others are seeking vocational experience or further educational opportunities, and some wish to give back after being supported by FACES themselves. We welcome and value all volunteers, recognising the unique experiences and perspectives they bring to our work.

Funders & Supporters

Sainsbury's
DHL
Focus Foundation
citizens advice
Beds RCC
Bedfordshire Rural Communities Charity
BEDFORDSHIRE FREEMASONS
THE CLOTHWORKERS' FOUNDATION
Gale Family Charity Trust
A Charitable Trust created by Horace, Marjorie and Ronald Gale
global's
MAKE SOME NOISE
Carers in bedfordshire
BEDFORD ACADEMY EST 2010 BA COMMUNITY • DRIVE • ASPIRATION
BLCF Bedfordshire & Luton Community Foundation
Family HUBS
Bedford Greenacre Independent School
Cadent
Your Gas Network
The Kristina Martin Charitable Trust
INNER WHEEL
BEDFORD BOROUGH COUNCIL
B&Q
Arnold Clark COMMUNITY FUND
BBC Children in Need
LEAP
LOCAL ENERGY ADVICE PARTNERSHIP
GBRS LTD
WHITE HART PRESS
co op
Sharmans
SCOTT BADER
360 GRAFFIX
COMMUNITY FUND
Sharnbrook Methodist Church
The Henry Smith Charity
founded in 1628
The Wixamtree Trust
Supporting the communities and people of Bedfordshire
Bedford Foodbank
Together with Trussell
HOWSBURY PARK BOWLS CLUB
wagamama
movianto
healthcare dedicated logistics
HARPUR TRUST
b&m
Woods Hardwick
Architecture | Engineering | Planning | Surveying
ROTARY CLUB OF BEDFORD PARK
Path 2 Recovery (P2R)
The Panacea Charitable Trust
Boots
Charitable Trust
KPMG Foundation
B&Q FOUNDATION
BEA ENHANCING EDUCATION.
BEDFORD SANTOS FOOTBALL CLUB
BEDFORD GIRLS SCHOOL
Better Housing Better Health
Stronger Starts
TESCO Every little helps

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Trustees Responsibilities for the Accounts

The Trustees are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

The law applicable to charities in England and Wales requires the Trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources of the charity for that period. In preparing these financial statements, the Trustees are required to:

- Select suitable accounting policies and then apply them consistently.
- Observe the methods and principles in the Charity SORP.
- Make judgements and estimates that are reasonable and prudent.
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The Trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Companies Act 2006, Financial Reporting Standards in so far as they are appropriate to the charity, and with the Statements of Recommended Practice issued by the Charity Commission.

They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities. In so far as the Trustees are aware:

- There is no relevant information of which the company's reporting accountants are unaware; and
- The Trustees have taken all steps that they ought to have taken to make themselves aware of any relevant information and to establish that the reporting accountants are aware of that information.

Jennie Bayliss - Chair of Trustees

Independent Examiner's Report to the Trustees

Independent examiner's report to the trustees of Faces Bedford ('the Company')

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2026.

Responsibilities and basis of report

As the charity trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5) (b) of the 2011 Act.

Independent examiner's statement

Since the charitable company's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a registered member of the Institute of Chartered Accountants in England and Wales ("ICAEW") which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Louise Tunley

Louise Tunley FCA CTA DChA
ICAEW, Chartered Accountant
19 Goldington Road
Bedford
MK40 3JY

Date: 20 August 2026

Statement of Financial Activities for the Year Ending 31.03.2026

INCOME AND ENDOWMENTS FROM:	Note	Unrestricted Funds £	Restricted Funds £	**Total Funds 2026 £**	Total Funds 2025 £
Donations and Legacies	2	104,965	385,200	490,165	395,392
Income from investments	3	4,473	-	4,473	5,598
Other income		600	-	600	10,600
TOTAL		110,038	385,200	**495,238**	411,590
EXPENDITURE ON					
Raising Funds	4	45,912	396,74	442,658	463,249
Other	5	1,347	6,424	1,771	1,476
TOTAL		47,259	397,170	**444,429**	464,725
NET INCOME		62,779	(11,970)	50,809	(53,135)
RECONCILIATION OF FUNDS					
Total Funds Brought Forward		70,059	108,586	178,645	231,780
TOTAL FUNDS CARRIED FORWARD		132,838	96,616	229,454	178,645

Balance Sheet 31.03.2026

	Notes	Unrestricted Funds £	Restricted Funds £	**Total Funds 2026 £**	**Total Funds 2025** £
FIXED ASSETS					
Tangible assets	10	-	9,748	9,748	1,347
CURRENT ASSETS					
Debtors	11	4,340	46,627	50,967	13,959
Cash in hand		181,377	108,906	290,283	270,097
TOTAL		185,717	155,533	341,250	284,056
CREDITORS					
Amounts falling due within one year	12	52,879	68,665	121,544	106,758
NET CURRENT ASSETS		132,838	86,868	219,706	177,298
TOTAL ASSETS LESS CURRENT LIABILITIES		132,838	96,616	229,454	178,645
NET ASSETS	13				
FUNDS					
Unrestricted Funds:					
Undesignated funds				132,838	70,059
Restricted Funds:					
Friends of FACES Bedford				70,675	75,183
Dad & Me				-	414
The National Lottery Community Fund, Reaching Communities/Partnership				-	-
House of Industry – Crisis Funding				-	-
Harpur Trust BabyFACES				-	-
Awards4All/Family Hubs - Dads				-	-
Children in Need				-	-
Masonic Trust				-	-
Boots/Panacea - SEND				-	-
Lunch Box				-	470
BLCF - SEND				-	-
Baby Bank				4,895	-
Henry Smith TOG				-	29,308
BEA/BLCF Emotion Detectives				-	(143)
Bedford Giving				-	(683)
Frank Branston SEND				-	30
Harpur Trust FSW School				11,298	8,412
Cadent				-	(4,405)
Cloth Workers IT				9,748	-
TOTAL				96,616	108,586
TOTAL FUNDS				229,454	178,645

Transfer of £460 was made from unrestricted funds to restricted fund Lunch Box due to reclassification of costs.

Notes to the Financial Statement for the year ending 31.03.2026

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2026.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2026 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

(a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and

(b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

The financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies' regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 20 August 2026 and were signed on its behalf by:

J Bayliss – Trustee
Date: 20 August 2026

1. ACCOUNTING POLICIES

Statutory information

FACES Bedford is a private company, limited by guarantee, registered in England within the United Kingdom. The company's registered number and registered office address can be found on the Company Information page.

The financial statements are presented in sterling which is the functional currency of the company and rounded to the nearest £.

The significant accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all years presented unless otherwise stated.

Basis of preparing the financial statements

The financial statements have been prepared on a going concern basis under the historical cost convention, modified to include certain items at fair value.

FACES Bedford constitutes a public benefit entity as defined by FRS 102.

The financial statements have been prepared in accordance with the Charities: Statement of Recommended Practice (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)) (issued in October 2019) – (the Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

The trustees consider that there are no material uncertainties about the charity's ability to continue as a going concern. The key risk to the charity is the potential reduction in income but the level of reserves held is sufficient to mitigate this risk for the foreseeable future and is not considered to cast any doubt over the going concern basis.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably.

Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category. Where costs cannot be directly attributed to particular headings, they have been allocated to activities on a basis consistent with the use of resources.

Fund accounting

Restricted funds are to be used for specified purposes laid down by the donor. Expenditure for those purposes is charged to the fund, together with a fair allocation of overheads and support costs.

Unrestricted funds are donations and other incoming resources received or generated for expenditure on the general objectives of the charity.

Designated funds are unrestricted funds which have been designated for specific purposes by the trustees.

1. ACCOUNTING POLICIES (CONTINUED)

Pensions

The charity operates a defined contribution pension scheme for the benefit of the employees. The assets of the scheme are administered by trustees in a fund independent from those of the charity. Contributions payable to the charity's pension scheme are charged to the profit and loss account in the period to which they relate.

Tangible fixed assets

Depreciation is calculated to write down the cost of fixed assets over their expected useful lives.

The rates and methods generally applicable are:

Fixtures and fittings	15% - on cost
Office equipment	15% - on cost
Computers	15% - on cost

Fixed assets are stated at cost less accumulated depreciation. Minor additions of less than £250 are not capitalised.

Taxation

The charity is exempt from corporation tax on its charitable activities.

2. DONATIONS AND LEGACIES

	2026 £	2025 £
Donations	58,237	48,104
Local giving donations	6,773	10,301
Grants	425,155	336,987
TOTAL	490,165	395,392

3. INVESTMENT INCOME

	2026 £	2025 £
Investment income	4,473	5,598

4. RAISING FUNDS

	2026 £	2025 £
Raising donations and legacies:		
Staff costs	346,692	301,051
Sessional worker	475	580
Rent and utilities	12,008	6,680
Hall hire	2,874	1,734
Telephone	4,439	4,246
Postage and stationery	1,739	1,753
Other office	-	376
Training	3,223	3,168
Health and safety	256	84
Computer equipment	7,828	7,048
Special purchases	-	46
Family event charges	2,846	2,892
Training room hire and refreshments	1,323	1,618
Grant aid to the needy	5,974	20,001
Crisis aid	3,428	28,344
Sundry expenses	961	-
Staff, volunteer and committee expenses	13,762	12,902
Insurance	2,570	3,653
Subscriptions and publications	1,194	1,017
External provision of courses	5,740	6,825
Fund raising costs	1,717	8,986
Children's resources	1,401	889
Lunchbox costs	7,386	9,020
Support costs	11,181	21,450
Building Costs	183	1,672
Baby Bank	786	2,497
Equipment for Groups	942	269
Transport costs (Families)	96	54
Office Equipment	1,634	1,185
Community Centre	-	13,209
TOTAL	442, 658	463,249

NOTES TO THE FINANCIAL STATEMENT FOR THE YEAR ENDING 31.03.2026 - CONTINUED

5. OTHER

	2026 £	2025 £
Depreciation	1,771	1,476
TOTAL	1,771	1,476

6. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting)

	2026 £	2025 £
Depreciation - owned assets	1,771	1,476

7. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' renumeration or other benefits for the year ended 31.03.2026 nor for the year ended 31.03.2025.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31.03.2026 nor for the year ended 31.03.2025.

8. STAFF COSTS

The average monthly number of employees during the year was as follows:

	2026	2025
Operational	9	9
Administrative	5	3
	14	12

No employees received emoluments in excess of £60,000 (2025: none).

9. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES 31.03.2025

	Unrestricted Funds £	Restricted Funds £	Total Funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies	66,388	329,004	395,392
Investment	5,598	-	5,598
Income Other	10,600	-	10,600
TOTAL	82,586	329,004	411,590
EXPENDITURE ON			
Raising funds	106,241	357,008	463,249
Other	1,476	-	1,476
TOTAL	107,717	357,008	464,725
NET INCOME	(25,131)	(28,004)	(53,135)
RECONCILIATION OF FUNDS			
Total funds brought forward	95,190	136,590	231,780
TOTAL FUNDS CARRIED FORWARD	70,059	108,586	178,645

10. TANGIBLE FIXED ASSETS

	Office Equipment £	Fixture and Fittings £	Computer Equipment £	**Total £**
COST				
At 01.04.2025	2,800	9,834	9,280	21,914
Additions	-	-	10,172	10,172
Disposal	-	-	-	-
At 31.03.2026	2,800	9,834	19,452	32,086
DEPRECIATION				
At 01.04.2025	2,800	8,487	9,280	20,567
Charge for 1 year	-	1,347	424	1,771
At 31.03.2026	2,800	9,834	9,704	22,338
NET BOOK VALUE				
At 31.03.2026	-	-	9,748	9,748
As 31.03.2025	-	1,347	-	1,347

11. Debtors: Amounts Falling Due Within One Year	2026 £	2025 £
Other debtors	23,369	2,080
Prepayments and accrued income	27,598	11,879
TOTAL	50,967	13,959

12. Creditors: Amounts Falling Due Within One Year	2026 £	2025 £
Social security and other taxes	6,704	6,083
Other creditors	42,480	39,777
Accruals	300	3,003
Deferred income	72,060	57,895
TOTAL	121,544	106,758

13. MOVEMENT IN FUNDS	01.04.2025 £	Net movement in funds	At 31.03.2026 £
Unrestricted funds			
Undesignated funds	70,059	62,779	132,838
Restricted funds	108,586	(11,970)	96,616
TOTAL FUNDS	178,645	50,809	229,454

14. RELATED PARTY DISCLOSURES

There are no transactions with related parties to be disclosed under the Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (issued in October 2019).

15. ULTIMATE CONTROLLING PARTY

The trustees are the charity's controlling party by virtue of their office. As such there is no single or ultimate controlling party.

16. CAPITAL

The charity has no share capital. The liability of members is limited by guarantee and does not exceed £1 per member. At 31st March 2026 there were 9 members (31st March 2025 - 9).

DETAILED STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31.03.2026

INCOME AND ENDOWMENTS	2026 £	2025 £
Donations and legacies		
Donations	58,237	48,104
Local giving donations	6,773	10,301
Grants	425,155	336,987
TOTAL	490,165	395,392
Investment income		
Investment income	4,473	5,598
Other income		
Other Incoming Resources	600	1,315
Recharge Community Centre Hire	-	9,285
Retained Training Course Deposits	-	-
Miscellaneous income	-	-
TOTAL	5,073	16,198
TOTAL INCOMING RESOURCES	495,238	411,590
EXPENDITURE		
Raising donations and legacies		
Salaries	339,903	295,319
Pensions	6,724	5,732
Recruitment cost	65	-
Sessional worker	475	580
Rent and utilities	12,008	6,680
Telephone	4,439	4,246
Postage and stationery	652	936
Printing	1,087	817
Training	3,223	3,168
Health and safety	256	84
Computer equipment	7,828	7,048
Special purchases	-	46
Family event charges	2,846	2,892
Training room hire and refreshments	1,323	1,618
Grant aid to the needy	5,974	20,001
Crisis aid	3,428	28,344
Sundry expenses	961	376
Staff, volunteer and committee expenses	13,762	12,902
Insurance	2,570	3,653
Subscriptions and publications	1,194	1,017
Fundraising costs	1,717	8,986
Community Centre hire	-	13,209
Hall hire	2,874	1,734

DETAILED STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31.03.2026 (CONTINUED)

	2026 £	2025 £
External provision of courses	5,740	6,825
Children resources	1,401	889
Lunchbox costs	7,386	9,020
Baby bank	786	2,497
Transport for families	96	54
Equipment for groups	942	269
Office Equipment	1,634	1,185
Building costs	183	1,672
TOTAL	431,477	441,799
Other - depreciation		
Fixtures and fittings	1,771	1,476
Computer equipment	-	-
TOTAL	1,771	1,476
SUPPORT COSTS		
Management		
Salary administration	792	792
Bank charges	392	550
Vehicle expenses	1,608	1,278
Meeting expenses	-	-
Office expenses	880	671
Cleaning	285	2,434
Professional fees	3,994	14,313
Marketing	2,765	947
TOTAL	10,716	20,985
Governance costs		
Independent examination fee	465	465
TOTAL RESOURCES EXPENDED	444,429	464,725
NET INCOME/(LOSS)	50,809	(53,135)

Working with Families to Build a Better Future

FACES
FAMILY AND CHILDREN'S EARLY-HELP SERVICES

I have been receiving support from FACES for over a year now, and during that time they have become much more than an organisation to me. As an immigrant and first time mother, I faced many challenges adjusting to life in the UK while navigating the demands of parenthood. During one of the most difficult periods I have experienced, FACES were there every step of the way. Through the various services and projects they offer, I gained not only practical help but also a genuine sense of belonging.

Through BabyFACES, I had the honour of meeting the truly exceptional Clare P, whose support has had a lasting impact on my life. She provided consistent encouragement, practical guidance, and emotional support, always treating me with the utmost dignity and respect. Her guidance helped me regain confidence and grow not only as a mother but also as a stronger individual. I will always carry the care and kindness she extended to me and my family.

Within the Robins Nest family group, I was privileged to meet the inspiring Claire A, whose warmth and natural connection with children and parents is truly special. She creates a welcoming and inclusive environment where families feel safe, valued, and supported. The way children are naturally drawn to her speaks volumes about her kindness, patience, and genuine passion for her work.

I have also had the pleasure of getting to know other members of the team, including Michaela (CEO), Jo (Service Manager), Mel, and Karen, all of whom are at the heart of FACES. They each bring unique strengths, and together they work seamlessly, sharing the same values and commitment to supporting families with compassion, respect, dignity, and genuine care.

I never want my connection with FACES to come to an end. To me, they are not just a charitable organisation but an extended family. I truly believe the people at FACES are a blessing, and I hope many more families will have the opportunity to benefit from the same support and care that has had such a meaningful impact on my life.

Member of the Baby Bank Alliance.

The Queen's Award for Voluntary Service

BABY BANK FACES

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